



## Enjoy the Benefits of Your Ohio e-QuickPay® Debit MasterCard®

### Activate Your Debit MasterCard Right Away

- Select your Personal Identification Number (PIN) by calling the toll-free number (1-800-503-1283):
  - Enter your card number, when prompted.
  - Enter the last four digits of your Social Security Number.
  - Enter your date of birth, MMDDYYYY. (Example: 10011960).
  - Select a four digit PIN. Enter it a second time to verify.
- Remember your PIN! You must have your PIN to use your card.
- Sign your name in ink on the back of your card.
- Read the enclosed Disclosure Statement to know your rights and responsibilities as a cardholder.
- Funds will not be available on your card until you receive a support payment and you have selected your PIN.

## Your New Ohio e-QuickPay® Debit MasterCard® Card

**Do Not Throw this Card Away!**

### Important ATM Safety Tips

- Keep your Personal Identification Number (PIN) a secret. Never write it down anywhere, especially on your debit card.
- Have your debit card out and ready to use as you approach the ATM.
- Be aware of your surroundings. If you observe or sense suspicious persons or circumstances, do not use the machine at that time.
- Exercise extra caution at night. Whenever possible, bring a friend.
- Always take your receipts or transaction records with you.

### Use Your Card When You Need to, 24 Hours a Day / 7 Days a Week

You can get cash at more than one million Automated Teller Machines (ATMs) worldwide. Visit our web site for information about our surcharge free ATMs. You can make purchases and get cash at merchant and bank locations around the world wherever MasterCard is accepted.



The e-QuickPay® Debit MasterCard® is issued by Comerica Bank, pursuant to a license by MasterCard International Incorporated. MasterCard® and the MasterCard® Brand Mark are registered trade marks of MasterCard International Incorporated.

**Ohio e-QuickPay® Customer Service**

**Call 1-800-503-1283**

**24 hours a day / 7 days a week**

For Customer Service outside of the United States call the toll-free number at: 801-352-3510

*You still need to call your County CSEA for all other child support questions.*

Visit our Web site at [www.e-QuickPay.com](http://www.e-QuickPay.com) for information about your card

### Replacement Card—You Must Select Your PIN Again

- Choose the same PIN or enter a new one.
- Be sure to destroy your old card. It will no longer work.

### How to Get Cash and Check Your Balance Free

- Ask for cash back in excess of your purchases.
- Get cash from a teller in a bank location that displays the MasterCard acceptance mark.
- Check your account balance by using the web. Save time and enjoy the convenience of using the web site to check your balance, validate the transactions posted to your account and track your purchases.

### Cost to You for Certain Transactions

- There are no monthly fees for managing your funds.
- The following fees apply if you use other services:

Fee Table	
Transaction Type	Service Fee
ATM withdrawal	\$0.75
ATM balance inquiry	\$0.40
Card replacement	\$5.00 after one free each year
Expedited delivery	\$15.00

### ATM Surcharge Fees

Some bank ATMs will apply an additional fee called a surcharge to use their ATM. You may avoid surcharge fees by using ATMs bearing one of the logos shown below.



one of the logos shown below. fully. You can cancel if you wish to avoid the fe